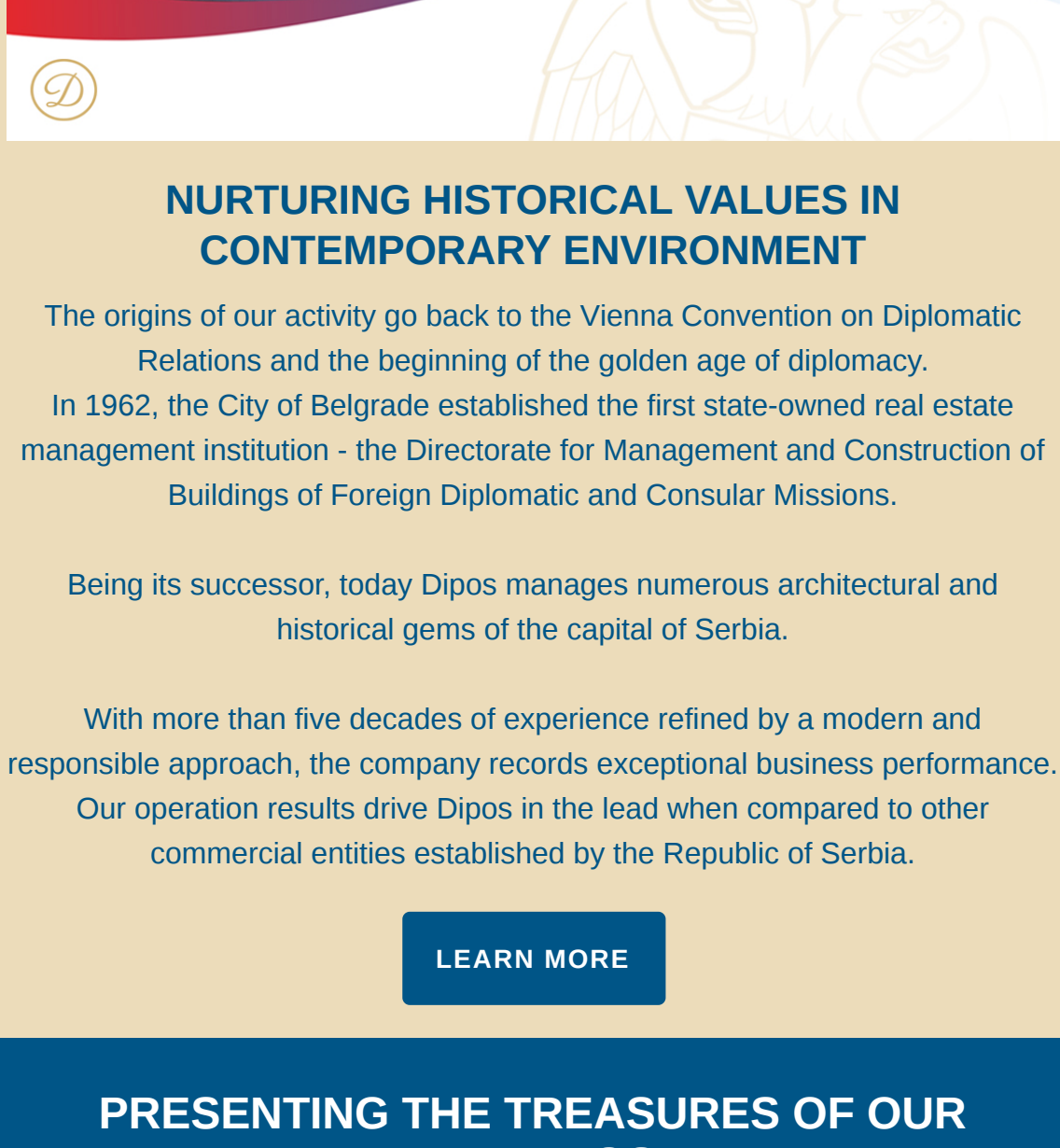




WE ARE DIPOS

Dipos d.o.o. Belgrade, a property management and rental company, takes pride in cherishing the most valuable state-owned real estate. This fund was entrusted to the company by its founder, the Republic of Serbia.

The stated property serves as accommodation for diplomatic and consular missions in Serbia, international business community members, legal entities or private individuals. All our efforts are targeted to a single goal: to make members of the diplomatic and business community in Belgrade and Serbia feel at home.



NURTURING HISTORICAL VALUES IN CONTEMPORARY ENVIRONMENT

The origins of our activity go back to the Vienna Convention on Diplomatic Relations and the beginning of the golden age of diplomacy. In 1962, the City of Belgrade established the first state-owned real estate management institution - the Directorate for Management and Construction of Buildings of Foreign Diplomatic and Consular Missions.

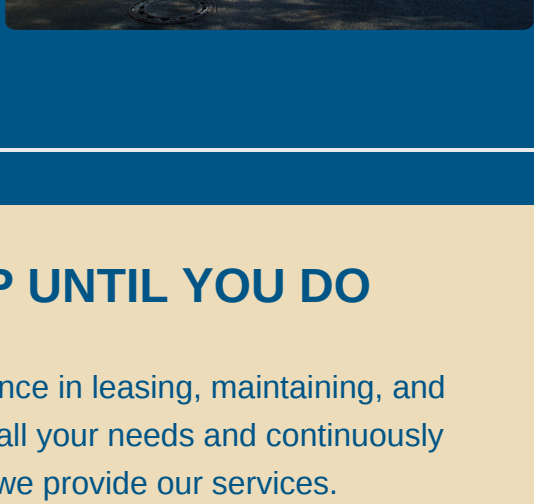
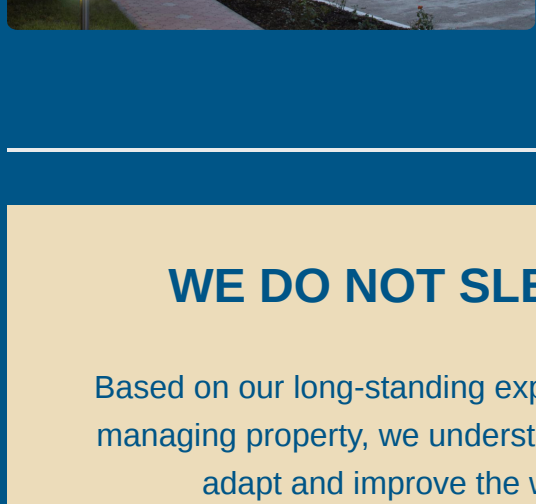
Being its successor, today Dipos manages numerous architectural and historical gems of the capital of Serbia.

With more than five decades of experience refined by a modern and responsible approach, the company records exceptional business performance. Our operation results drive Dipos in the lead when compared to other commercial entities established by the Republic of Serbia.

[LEARN MORE](#)

PRESENTING THE TREASURES OF OUR BUILDINGS

The residences we manage stand as luxurious witnesses of Belgrade history into which our clients bring the modern and busy style of today's life.



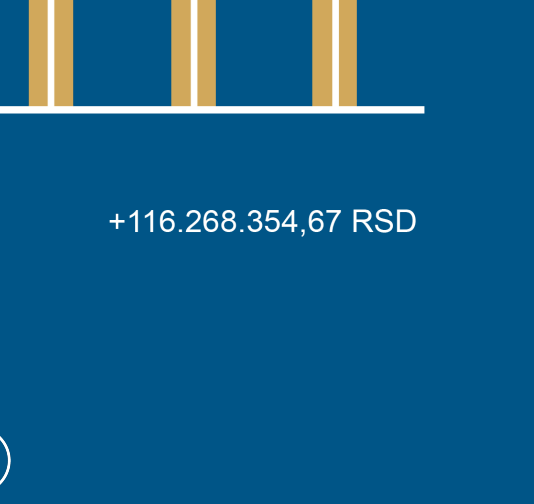
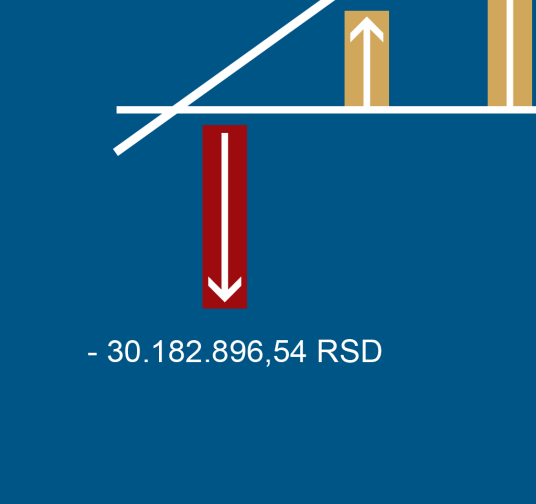
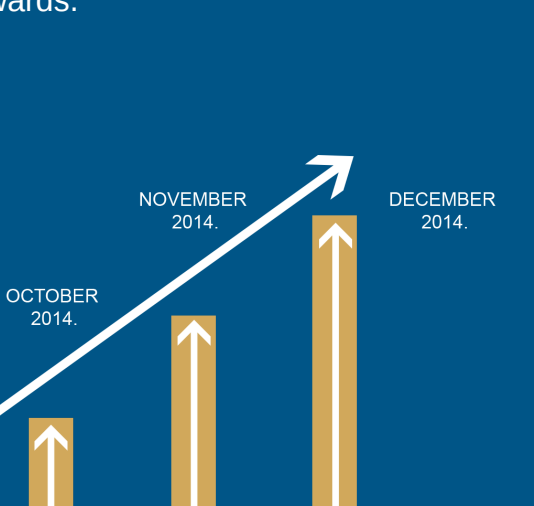
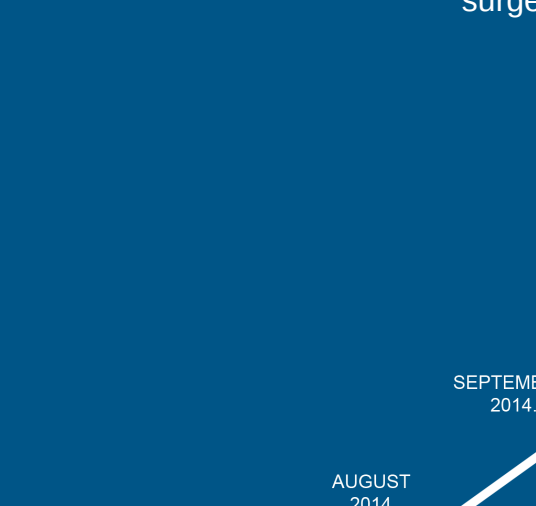
We are especially proud of the unique urban and ambience units - diplomatic colonies in Dedinje and Kosutnjak.

Diplomatic Colony in Dedinje

Intimate atmosphere and cosmopolitan spirit of the Diplomatic Colony in Dedinje offers a peaceful oasis in the middle of the bustling city. It lies at one of the most exclusive residential and business locations in Belgrade.

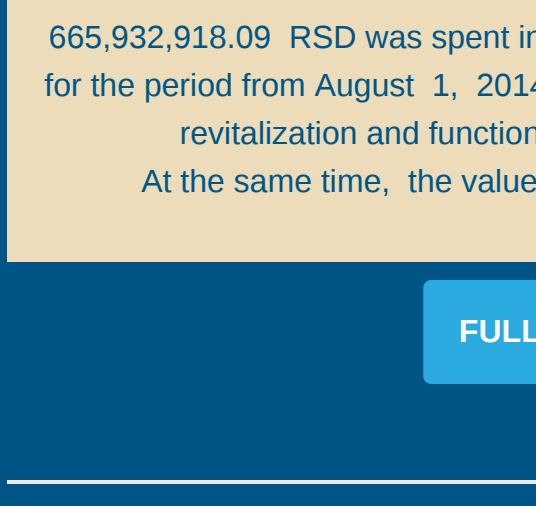
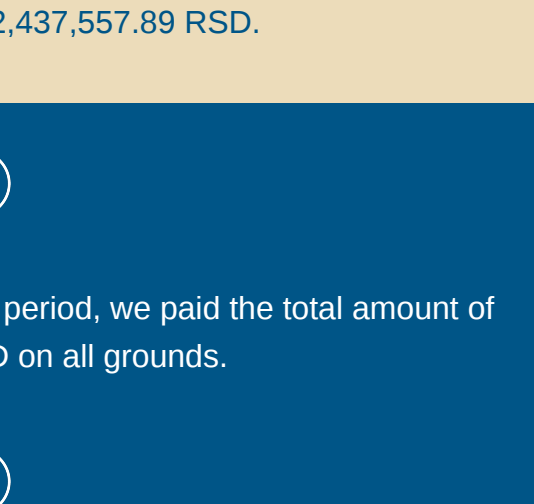
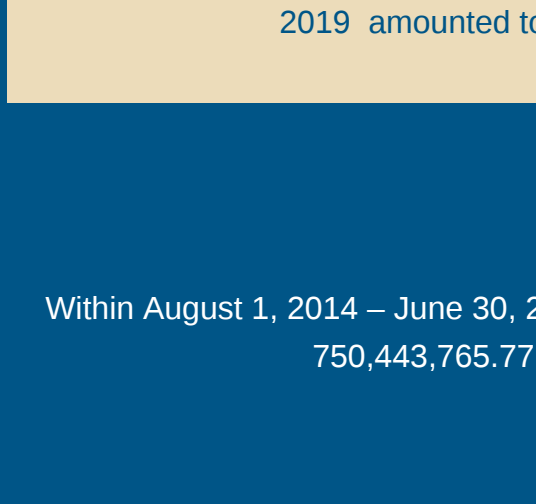
With a total area of approximately 4 hectares, most of the land is made up of parks and green spaces.

There are 26 villas in this relaxing and harmonious ambience, among which the three office buildings of Dipos d.o.o. Belgrade are located.



Diplomatic Colony in Košutnjak

In contrast to the classic style of the Diplomatic Colony in Dedinje, the villas that were built in the Košutnjak were very modern and avant-garde for the time. This is one of the most beautiful and safest places to live in Belgrade.



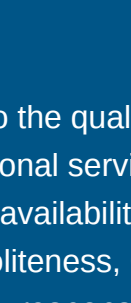
WE DO NOT SLEEP UNTIL YOU DO

Based on our long-standing experience in leasing, maintaining, and managing property, we understand all your needs and continuously adapt and improve the way we provide our services.

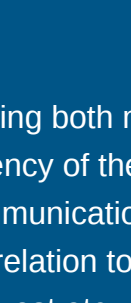
Distinctive position in real estate market

The reason why we are special and unique in the local market is the full range of services we provide. Our team brings together professionals who will meet all of your needs.

Services available to our clients include:



Maintenance



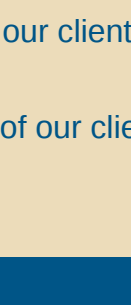
Emergency services



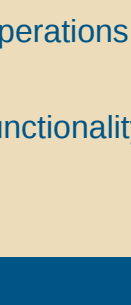
Cleaning services



Grounds security



Landscaping



Consultancy and design services

[LEARN MORE](#)

OUR RESULTS TELL ALL ABOUT US

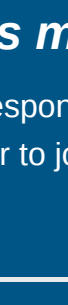
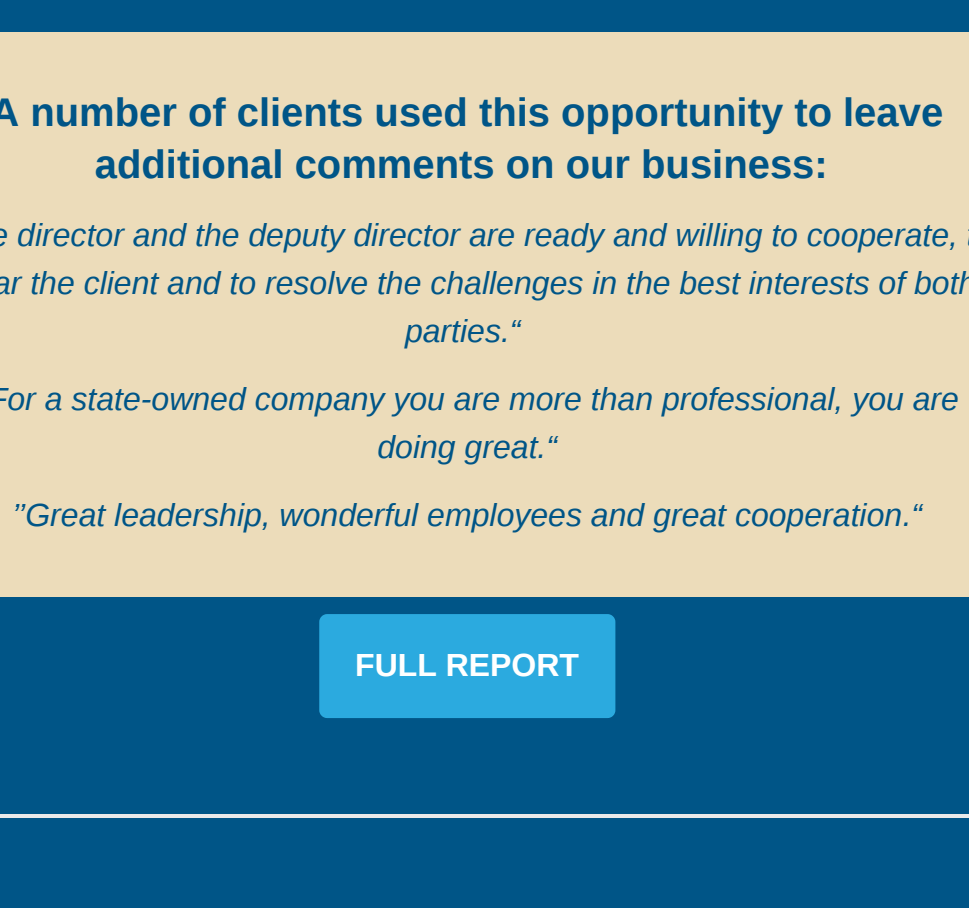
We recognized the importance of continuous monitoring of our performance and evaluating our work. Our business, managed by director Djoko Krivokapić for the past five years, has been recording constant growth and development.

In accordance with corporate policy and transparency of operations, we prepared Business Report for the period August 1, 2014 – June 30, 2019.



KEY RESULTS THROUGH GOALS ACHIEVEMENT

As of the day of Djoko Krivokapić appointment (July 31, 2014) and due to the undertaken business measures, the company's performance recorded a sharp surge upwards.



In less than five years, from August 1, 2014 to June 30, 2019, gross profit before tax was 75.15% higher than planned. In figures, gross profit before tax for this period amounts to 911,934,586.97 RSD.



Total net profit of the company for the period August 1, 2014 – June 30, 2019, amounted to 696,819,602,09 RSD.



Net profit after tax paid to the budget of the Republic of Serbia for 2014 - 2019 amounted to 392,437,557.89 RSD.

Within August 1, 2014 – June 30, 2019 period, we paid the total amount of 750,443,765.77 RSD on all grounds.

665,932,918.09 RSD was spent in investment maintenance of real estate for the period from August 1, 2014, to June 30, 2019, thus achieving the revitalization and functional, to the of the available fund. At the same time, the value of state property was increased.

[FULL REPORT](#)

WE LISTEN TO OUR CLIENTS

Regular customer satisfaction surveys are one of the basic mechanisms we use to improve our services.

In addition to the quality of work of all employees, including both management and professional services, clients evaluate the transparency of the Company's operations, availability of information and quality of communication channels, employee politeness, Company's image and position in relation to competition, response time, replies to inquiries and request etc.

According to a survey from December 2019, based on a sample of over 100 beneficiaries of our services, clients expressed their satisfaction, both with the quality of services we provide and the activities and competencies of employees.



Assessment of business transparency, website functionality and availability of information on Dipos services

98% of our clients regard the transparency of our operations as very positive

97% of our clients positively estimates website functionality and information availability.



Assessment of quality dimensions of service delivery

The highest marks were given to the regularity and performance of contractual obligations, followed by the quality of service, quality of materials, and adherence to deadlines, from which the general conclusion is drawn that the business of Dipos is in accordance with the expectations and requirements of clients.

Overall satisfaction of clients with services delivered

Total satisfaction of clients for services which the company offers has been highly estimated. 55% of respondents marked delivered services as excellent, 24% as good, and 21% as satisfactory.

As much as 96% of respondents answered positively when asked whether they would recommend Dipos to their business partners.

A number of clients used this opportunity to leave additional comments on our business:

"The director and the deputy director are ready and willing to cooperate, to hear the client and to resolve the challenges in the best interests of both parties."

"For a state-owned company you are more than professional, you are doing great."

"Great leadership, wonderful employees and great cooperation."

[FULL REPORT](#)

We are worth as much as we give

We regularly organize socially responsible activities in our community. Dipos employees are always eager to join forces and help people in need.

Did you know?

96% of our clients are satisfied with our services!

