



WELCOME TO OUR FEBRUARY NEWSLETTER!

For already 60 years now, Dipos has been a home away from home to diplomatic representatives from various parts of the world, at the same time representing the highest values of our country to the international and business community with which we cooperate.

We are proud to share with you the preliminary results of our survey on customer satisfaction, which we conduct annually.

On the occasion of the Statehood Day of the Republic of Serbia, in this newsletter we refer to the life and work of Dimitrije Davidovic, the most deserving person for the adoption of Sretenje Constitution.

Did you know that this year Japan and the Republic of Serbia are marking 140 years of official diplomatic relations?
Read more about it below, or check the blog at our web site!



CLIENTS SATISFIED BY OUR SERVICES

An anonymous survey on the client satisfaction with our services was conducted this year as well, confirming that we are meeting the expectations of our tenants. Have a look at some of the impressions on the chart below, and expect a more detailed insights into the results in the March issue of our newsletter!

95% of our clients is **VERY SATISFIED** with the established cooperation and quality of our services

94% of our clients is **SATISFIED WITH THE RATIO BETWEEN PRICE AND QUALITY**

95% of our clients **HIGHLY ESTIMATED THE OPERATION OF OUR DEPARTMENTS AND EMPLOYEES**

Japan and the Republic of Serbia

140 YEARS OF DIPLOMATIC RELATIONS

Although geographically distant countries, Japan and Serbia began to build exceptional diplomatic and political relations 140 years ago. Learn more on their development over time in our blog!



[READ MORE](#)



SERBIAN DIPLOMATS

DIMITRIJE DAVIDOVIC

Dimitrije Davidovic dedicated his entire life to the political and cultural progress of the young Serbian state. He is most deserving of the adoption of the first Serbian constitution, better known as the Sretenje Constitution. As one of the most liberal in Europe, it guaranteed the rights to the inviolability of the person, the right to a fair trial, freedom of movement and residence and the right to choose one's occupation. The Statehood Day of the Republic of Serbia is also celebrated to honor the adoption of this document.



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Did you know?

IN 1962,

when DIPOS was established

The City of Belgrade banned traffic of animal-drawn vehicles in the city streets.



ISO 27001
BUREAU VERITAS
Certification



2017

AAA

2018

AAA

2019

AAA

2020

AAA

Gold Creditworthiness